

Product Maintenance Guidelines

In General:

Regular maintenance of mechanical components will reduce wear and tear and prolong serviceable life.

These recommendations assume that the window/door has been made and installed to a standard not less than that set out in the appropriate standard code/code of practice and that all operations function correctly.

Frequency:

MILA recommend twice yearly (Spring and Autumn) maintenance of all window and door hardware.

Adjustment:

In order to maintain correct cavity dimensions or weatherseal compression, adjustment is provided within most hardware.

Friction Stays – Twice Yearly Maintenance

All friction stays with sliding shoes, which travel along a track, must be kept clear of dirt, debris and obstructions at all times. Use a soft, damp cloth with a mild solution of warm soapy water to clean the friction stay, then dry thoroughly afterwards. For optimum performance lubricate all pivot points with a light (low viscosity) engineering oil.

Window & Door Handles – Twice Yearly Maintenance

Window handles can often be cleaned with a soft, dry cloth. If further cleaning is required use a mild solution of warm, soapy water on a soft cloth and dry thoroughly afterwards.

Locking Mechanisms (including multipoint door locks, espags, shootbolts, TBT/TNT gear & central locking gear) – Twice Yearly Maintenance

Locking mechanisms and strikers should be wiped down with a soft cloth, and a smear of petroleum jelly should be applied to locking points (ie. mushroom cams and strikers). Silicone spray should be applied to all moving parts.

Caution:

To prolong the serviceable life of the window, care must be taken not to scratch or damage the surfaces of the window hardware during maintenance/cleaning. Always use soft cloths for cleaning - do not use wire wool or scouring agents. Never use solvent based lubricants (such as WD40) or abrasive cleaning agents. All residues of old lubricants should be removed prior to maintenance.

Remedial Maintenance

Remedial maintenance resulting from mechanical or operational difficulties should only be undertaken by an approved maintenance engineer. Unauthorised remedial maintenance may invalidate guarantees. A check on the tightness and security of all fixing screws by an approved engineer is recommended every 5 years